

**BEFORE THE FORUM  
FOR REDRESSAL OF CONSUMER GRIEVANCES  
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 10<sup>th</sup> day of December' 2021  
C.G.No.51/2021-22/Kadapa Circle**

*Present*

**Sri. Dr. A. Jagadeesh Chandra Rao  
Sri. Y. Sanjay Kumar  
Sri. K. Ramamohan Rao**

**Chairperson  
Member (Technical)  
Member (Finance)**

*Between*

Y. Chandrasekhar Reddy,  
Flat No.10,  
Ikon Villas,  
Viswanadhapuram,  
Kadapa Dt.

Complainant

*AND*

1. Assistant Accounts Officer/Kadapa Rurals  
2. Deputy Executive Engineer/O/Kadapa OCC 1

Respondents

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**ORDER**

1. The complainant filed a complaint before this forum stating that he is having Sc.No.2121106001668 released during April'2021. The department issued CC bills every month correctly up to September'2021. But during October'2021, he got abnormal CC bill of ₹ 7,224 for 888 units. The complainant bill due date is 25.10.2021, but the department did not issue revised CC bill. The complainant applied for meter testing on 12.10.2021, hence requested the forum to resolve his case. The case was registered as C.G.No.51/2021-22/Kadapa Circle and sent to Respondents for written submissions.
2. On 11.11.2021 the Respondents have submitted written submissions stating that as per the letter received from Assistant Engineer/O/C.K.Dinne in the reference Lr.No.AE/O/C.K.Dinne/D.No.Camp/21,dt:12.10.2021 received on 26.10.2021 for Revision of bill of SCNO.2121106001668, the CC bill was revised and withdrawn an amount of ₹.4,570 vide RJ.No.31/10-2021 and further stated that CC bill every month being served to the complainant and the Complainant was also aware of the CC bill details right from 04/2021 to

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**DESPATCHED**

DATE

10/12

10/2021 and the Complainant never approached the ERO office. Hence stated that the appeal filed by the Complainant does not find any reason for judicious ground and requested to reject the complaint.

3. When secretary of this forum contacted over phone with the Complainant on 24.11.2021 @ 4.00P.M, Complainant stated that his grievance was resolved and requested to close the case. On 25.11.2021 the Complainant sent a satisfaction letter to this forum stating that to close the grievance.
4. Since the grievence of the complainant was already resolved, no further orders are necessary to be passed in this case. Complaint is disposed off as resolved.

Sd/-  
**Member (Technical)**

Sd/-  
**Member (Finance)**

Sd/-  
**Chairperson**

**Forwarded By Order**

*103 Heda Hel g*  
**Secretary to the Forum**

**This order is passed on this, the day of 10<sup>th</sup> December'2021**

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.  
Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/ APSPDCL/ Tirupati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.